

RETOURFORMULIER



Orderno. _____

Full name _____

Mobile phone number _____

Email address _____

Return costs are at your own expense. Always keep your shipping receipt, this is your guarantee.

RETOUR AANMELDEN



1. Scan the QR code (right) or go to:
www.leauvivewebshop.nl > customer service/FAQ > returns > portal.
2. Report your return and buy a PostNL parcel label online.
3. You will receive a shipping label by e-mail, have it scanned at the PostNL point or print it.
4. Pack the items as you received them from us together with this form i
n the shipping box/bag.
5. Go to a PostNL point, hand in the parcel and have the barcode scanned.

ITEMS	SIZE	COLOR	QUANT.	REASON

Please enter the following code under reason :

1) too big 2) too small 3) no like 4) damaged 5) wrongly delivered*

*) If you have a complaint about an article (damaged or wrongly received), please contact us first.

COMMENT _____

We have several return options:

1. Via the return portal with PostNL - (see QR code above):
L'eau Vive webshop, PO Box 66, 3155 ZH, Maasland Netherlands
2. Returns in store.
3. Self-report to DHL/DPD/UPS > Note! different return address:
L'eau Vive webshop, Nieuwstraat 8, 3141AA, Maassluis Nederland



**A WARM SMILE IS
THE UNIVERSAL
LANGUAGE
OF**

kindness

